Savannah
Mobile pedicure in Almere

CLEAR IN ADVANCE

Terms and Conditions

This English translation is provided for convenience. The Dutch version governs the agreement.

These terms apply to all appointments and treatments provided by Savannah Mobile Pedicure in Almere, referred to below as Savannah.

1. Appointments and treatment agreement

An appointment is final once Savannah has confirmed it personally, by email, WhatsApp or through the website. You provide correct contact and address details and mention information relevant to a safe treatment. Confirmation creates a treatment agreement.

2. Expertise and quality

Savannah provides personal basic foot care at your home, within the professional expertise of a pedicurist. Savannah is not a medical pedicurist; treatment is not a substitute for examination, diagnosis or treatment by a doctor or medical specialist.

Savannah is affiliated with ProVoet and works carefully, hygienically and in accordance with applicable basic-foot-care guidance. Membership does not mean she provides specialist or medical-pedicure treatments.

3. First appointment: intake

New clients receive a 90-minute introductory appointment. It includes the regular treatment, an introduction, a short questionnaire about your health and feet and a personal approach plan, so Savannah can assess whether treatment is appropriate.

4. When Savannah does not treat

Sometimes treatment is unsafe or inappropriate. This is called a contraindication: a circumstance in which treatment could increase the risk of symptoms, wounds or deterioration. Examples include an open wound, active infection, or severe or unexplained redness, swelling or pain that should first be assessed by a doctor or medical pedicurist.

If there is a contraindication, Savannah will not treat. She may advise you to contact your GP, treating professional or a medical pedicurist. This is not a medical diagnosis.

5. A safe and suitable workspace

You provide a clean, smoke-free and sufficiently spacious place, with access to electricity. Keep pets separate and have a small clean towel ready for the leg support. Savannah may stop or reschedule if the workspace is unsafe or responsible treatment is not possible.

6. Prices and payment

Current prices are shown on the website and made clear before the appointment. Payment is possible by contactless card payment, cash after the treatment or an online payment method offered on the website. Surcharges, including a confirmed evening surcharge, are stated in advance.

If payment is not immediate, the invoice must be paid within 14 days.

7. Cancellation or rescheduling

You may cancel or reschedule free of charge until 24 hours before the agreed time. If you cancel or reschedule within 24 hours, the full agreed amount is due. The same applies if you are not at home or do not open the door at the agreed time: 100% of the cost will be charged. In exceptional circumstances, please contact Savannah personally.

8. If Savannah has to cancel

You pay nothing if Savannah has to cancel. Any advance payment will be refunded or, if you prefer, applied to a new appointment.

9. Privacy, hygiene and respect

Savannah only processes data necessary for the appointment, safe treatment and administration. You maintain personal hygiene and treat Savannah with respect; Savannah does the same for you. In the event of unsafe, threatening or disrespectful behaviour, Savannah may and will stop the treatment.

10. Complaints, duty of care and liability

If you are dissatisfied, please contact savannah@pedicureaanhuisalmere.nl as soon as possible so an appropriate solution can be considered. Savannah is only liable for loss to the extent required by law and never beyond what was reasonably caused by the treatment. Your statutory consumer rights remain in force.

11. Final provisions

Dutch law applies to these terms and every appointment. If one provision is invalid, the other provisions remain effective. Savannah has a duty to use reasonable professional effort; a particular result cannot be guaranteed.

Last updated: 29 July 2026.